e|evate

Modular Child Support Platform

MODERNIZE YOUR CHILD SUPPORT SYSTEM
ONE MODULE AT A TIME

Facing numerous challenges, Child Support Programs across the country are at a crossroads. As if navigating worker shortages, declining collections, increased scrutiny and accountability to achieve outcomes and federal performance measures, and meeting evolving needs of children and families is not enough, states are also being asked to overcome these challenges while using legacy systems and other aged technologies that provide limited data and insights needed to most effectively operate.

While facing widespread staffing and budgetary constraints – how can agencies modernize their existing child support system to continue to move their mission forward, efficiently and effectively meet the demands of the children and families they serve and achieve outcomes that matter most?

The answer: **e**levate - eWorld's child support platform built using modules to help child support programs incrementally modernize their existing systems while navigating – and rising above – today's challenges. Using our proven modernization approach, our team of child support experts work with you to create a modernization roadmap tailored to meet your program's budget and unique needs.

elevate YOUR CHILD SUPPORT SYSTEM:

Why incremental modernization makes business sense

Increased affordability by spreading system acquisition cost over time as modules are added

Reduce blocks of time needed for staff training

Mitigate risk of large system implementation

Provide needed data and insights to more effectively operate program and manage caseloads

Mālama i nā keiki:
Take care of the children

eWORLD
enterprise solutions

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Future proof you child support program with elevate's child support modules

CASE INTAKE AND UPDATE MODULE

- Provide a simplified application process to clients, via web or .pdf upload
- Attach uploaded documents needed to process cases and automatically populate screens
- Deliver dynamic dashboards for each worker role
- Compose and visualize federal reports with the use of artificial intelligence
- Utilize artificial intelligence to generate synopsis of case actions
- Self-monitor performance with visibility into performance KPIs
- Manage caseload with calendar integration

LOCATE PROCESS MODULE

- Self-monitor performance with visibility into performance KPIs
- Manage caseload with calendar integration
- Support locating participants manually and through interfaces
- Maintain record of locate actions to confirm federal locate requirements are met
- Monitor timeframe for initiating locate actions

PARENTAGE MODULE

- Use artificial intelligence to extract information from a birth certificate or affidavit of parentage and to keep a record with the system
- Schedule for genetic testing where applicable, track testing results and disposition, and advance process as appropriate
- Self-monitor performance with visibility into performance KPIs
- Manage caseload with calendar integration

COURT ORDER ESTABLISHMENT MODULE

- Determine if enforceable child support order has been previously established
- Automatically upload child support orders and populate screens
- Self-monitor performance with visibility into performance KPIs
- Manage caseload with calendar integration

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